

Shannon Boyle

WEB DEVELOPER IN ST. LOUIS, MO

[GITHUB PORTFOLIO](#) | [LINKEDIN PROFILE](#)

LANGUAGES

- JavaScript
- Java
- HTML5/CSS3

FRAMEWORKS

- AngularJS
- NodeJS
- Spring Boot

DATABASES

- MySQL

TOOLS

- Thymeleaf
- Hibernate

PROJECT EXPERIENCE

[Calendar of Destiny](#) — Personalized Calendar.

WORK EXPERIENCE

Store Manager, FedEx Office, Baltimore/St. Louis, May 2018 – May 2021

- Connected with customers and proactively solved service issues to grow and retain business.
- Tracked store performance to identify areas of opportunity and set goals for improvement.
- Engaged Team Members during all steps of employment, including facilitating the hiring process, onboarding/training, performance reviews, promotions, and resignation/termination.
- Opened a new store location in May 2019.

Insurance Verification Specialist, Medical West, St. Louis, Feb 2016 – Jul 2017

- Cataloged insurance information into patient files and obtained payment authorization for 100+ orders daily.
- Developed instructional materials for and coached new hires.
- Followed all HIPPA regulations and upheld standards for patient privacy and safety.

Assistant Manager, Fantasy Shop Comics & Games, St. Louis, MO, Nov 2014 – Jan 2016

- Maintained public Facebook page and designed company [Squarespace site](#).
- Managed staff of 7, including coaching staff, ordering inventory, and day-to-day shop management.
- Provided reliable, knowledgeable service about a variety of specialized products.

EDUCATION

LaunchCode, LiftOff Programming Course — current participant

LaunchCode, LC101 Programming Course — 2021

Saint Louis University, B.A. Communication — 2014